

## Safeguarding Policy for Ukwuani Language Learning Environment

### 1. Purpose and Commitment

ULHUB is committed to creating a safe, respectful, and culturally grounded space for all participants in the Ukwuani language course. This includes protecting learners—especially children, elders, and vulnerable individuals—from harm, abuse, neglect, and discrimination, both online and offline.

We uphold the Ukwuani values of ome (respect), ikpa (responsibility), and ikpa ogo (community care) in all safeguarding practices.

### 2. Who This Policy Covers

This policy applies to:

- All learners, regardless of age, background, or ability
- All facilitators, volunteers, and support staff
- All learning spaces, including virtual classrooms, forums, and communication platforms

### 3. Core Safeguarding Principles

- **Respect for Cultural Identity**: ULHUB honour the linguistic and cultural heritage of Ukwuani learners and ensure safeguarding practices are inclusive and non-discriminatory.
- **Zero Tolerance for Harm**: We do not tolerate any form of abuse—physical, emotional, sexual, or financial.
- **Safe Communication**: All interactions must be respectful, appropriate, and aligned with community values.
- Shared Responsibility: Safeguarding is everyone's duty—from facilitators to learners.

#### 4. Roles and Responsibilities

Role	Responsibility
Safeguarding Lead	Oversees safety protocols, responds to concerns, and coordinates support
Facilitators	Maintain safe learning spaces, model respectful behaviour, and report concerns
Learners	Follow conduct guidelines and speak up if they feel unsafe or disrespected



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### 5. Online Safety in Ukwuani Learning Spaces

- Use of secure platforms with moderated discussions
- Clear expectations for respectful digital behaviour
- Protection of personal data in line with UK GDPR
- Age-appropriate content and access controls

### 6. Reporting Concerns

If a learner feels unsafe or witnesses inappropriate behaviour, they should:

- Contact the Safeguarding Lead at [Insert Contact Email]
- Speak with a trusted facilitator or support person
- Know that all concerns will be handled with confidentiality and care

### 7. Training and Awareness

- All facilitators receive safeguarding training tailored to the cultural and linguistic context of Ukwuani learners
- Learners are informed of their rights and how to seek help
- Safeguarding practices are reviewed regularly to ensure relevance and effectiveness

### 8. Policy Review

This policy will be reviewed annually or when significant changes occur in legislation, course structure, or community needs.